

BEST PRACTICES

Protocols

Ho'akā Mana's call to action: centering culture and community. In observing healing through crisis. We will share the use of culture as health value, indirect approaches, and a teamdeveloped best practice and protocols to ensure both the safety and health of 'Ulu or Crisis Counselors and those they interact with.

- Authentic interactions of trust with workshops around art, culture & healing.
- Partnerships & Collaborations
- Health & Wellbeing of 'Ulu
- Listen to hear
- Kilo: Observe, Kaona: Hidden Meanings, Makawalu: Holistic Perspectives beyond a western context.



SUPPORT & RESOURCES

Implementing a Culturally Responsive Crisis Counseling Program (CCP) in Hawai'i

- 1. Cultural Protocols are required as first steps. See insert.
- 2. Embrace Cultural Concepts and Values of the Community.
- 3. Prioritize Community Engagement and Data Gathering
- 4. Deliver Culturally Responsive Services
- 5. Foster Collaborative Partnerships
- 6. Implement Trauma-Informed Care
- 7. Ensure Accessibility and Inclusivity
- 8. Promote Self-Care and Resilience
- 9. Cultivate a Supportive and Collaborative Workplace Environment



Entering into living cultural spaces

Protocols

- 1. Connecting with an established organization, community leader, or elder ensures viability and sustainability.
 - a.Share your intentions, plan, and goals b.How long you'll be there and what's the intent for longevity? *Remember your time is fund-based and has an expiration, for others, it's a lifetime.
- 2.Receive the appropriate cultural training for ALL staff that will be in the community, inclusive of admin decision-makers, both formal & experiential. Humility builds trust.
- 3. Hire local and strengthen leaders so that when you leave, the work can continue.

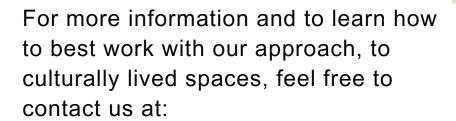






SUPPORT & RESOURCES

Aloha is Kuleana. Healing is Aloha.



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We are here to collaborate, educate, and aloha those who are open to embrace the Native Hawaiian Culture, it's values, and way of life. Mahalo.